

INFORMATION and DATA PRIVACY POLICY

What information does J's PC Repair collect?

J's PC Repair collects personal customer/client registration information such as personal/business name, physical address, mailing address, email address, phone number, computer specification information which may include Computer and/or Operating System registration information, computer and component serial numbers, Operating System Product ID (PID), Installation (COA/OEM) key, original installation date, hardware and software technical information, etc.

J's PC Repair does not investigate, scrutinize, document, log, or otherwise collect any personal data or Information contained within any computer hard drive or storage device except when authorized by the customer/client to do so for data recovery and/or backup purposes.

What does J's PC Repair use my information for?

The information collected is used for the sole purposes of:

- Identifying a customer/client with their personal and/or business computer
- Contacting a customer/client in the event additional information is needed
- Contacting a customer/client for follow-up after their computer is serviced
- To maintain a record of individual computer specifications for future servicing reference
- Operating system or software repair/re-installation
- In the event of theft from our service center
- To improve customer/client relations and services
- To offer future services and/or products which may be of interest

How does J's PC Repair protect my information and data?

J's PC Repair uses a variety of security measures to maintain the safety of your personal information and computer data which may include, but is not limited to: external storage devices, file/data encryption technology, secure internal/external databases, etc.

For data removal, J's PC Repair uses Secure Data Disposal methods in accordance with established commercial security standards and procedures to securely "Sanitize" sensitive data.

Does J's PC Repair disclose my information to outside parties?

No!... J's PC Repair does not buy, sell, loan, trade, offer for free, or otherwise share personal information or computer data with any person, entity, or company without the express written consent of the customer/client.

Consent to the collection and use of data

By initializing contact with and/or retaining J's PC Repair for services, you give express implied consent to the collection of personal and computer information as mentioned herein.

Changes to policies

Although we reserve the right to change provisions in any of our company policies at any time without notification, in accordance with the Information and Data Privacy Act, J's PC Repair's Information and Data Privacy Policy will remain in effect indefinitely.

J's PC Repair takes privacy and security seriously. It is important to us that you understand and are comfortable with our privacy standards. If you have any questions or concerns about our Information and Data Privacy Policy and how it affects you, please feel free to contact us.