

MAPLEWOOD

Apartments and Townhouses

1450 Chestnut Drive + Ypsilanti, Michigan 48197

Phone: (734) 434-1720

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October 30, 2005

S.I.A. Protective Services and Investigations
880 S. Grove Road
Ypsilanti, Michigan 48198
Attention: Amany Tabb and Ozzie Casterlow

Dear Amany and Ozzie,

I stopped by my property today to get a look at the courtesy patrol service provided by your company. Needless to say, I was very impressed with the security officer that worked at the property for the 12:00pm – 4:00pm shift. He looked very presentable and professional and seemed to have a very close eye on the property. He also had a good memory of our troubled areas and for that I must commend you on following through with all of our concerns. As I may have had a few concerns in the week, I feel comfortable knowing that your officers are very detailed in their patrols and if I were a resident at Maplewood, I would feel very secure during the hours that your officers are present.

I would like to thank you for your continued service to our complex and our company.

Sincerely,



Makeda M. Hunt
Property Manager
Maplewood Apartments

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