

Operating System and Software Installation/Re-installation Limited 30 Day Warranty

J's PC Repair applies a 30 day limited warranty (from the date of installation) to the installation and/or re-installation of operating systems and/or software and guarantees it to be free from defect in the normal operation and use of the software environment, under normal use and conditions.

Should this installation/re-installation fail to function (under normal use) in a satisfactory manner, J's PC Repair will repair the installation without labor charge (excluding any software and/or travel fees). This decision is subject to verification of the defect or malfunction upon inspection of the system.

NOTE: It may be necessary to deliver the entire system which may include: monitor, keyboard, and/or mouse, in order to determine what the cause of the malfunction may be.

Disclaimer of Warranty

This warranty is valid only if the product is used for the purpose for which it was designed and specifically covers the normal operation of the operating system and installed software.

This warrantee does **not** cover:

1. products which have been damaged by negligence or willful actions, misuse or accident, or which have been modified or repaired by unauthorized persons;
2. cracked or broken cabinets, face plates, bezels, or units damaged by excessive heat;
3. damage to/from digital media players, CD's, or other removable media types;
4. damage to/from external peripherals, hard drives, or other external disk drives;
5. damage resulting from a faulty product which is/was connected to the unit;
6. damage due to electrical surges, electrical storms, or damage due to faulty wiring in the home/shop/workplace;
7. hardware such as Processors, RAM modules, Hard Disk Drives, Optical Drives, Media Card Readers, Floppy Drives, Zip Drives, or Integrated Devices.

If you are/were using a surge protecting unit and this system is damaged due to electrical surges or electrical storms, you may have a claim against the manufacturer of your surge protector unit.

This warranty is valid only in the United States of America and does not extend to owners of the product other than to the original purchaser. In no event will J's PC Repair or any of its affiliates, contractors, resellers, their officers, directors, shareholders, members or agents be liable to you or any third party for any consequential or incidental damages any lost profits, actual, exemplary or punitive damages. Some states do not allow limitations on implied warranties or exclusion of consequential damages, so these restrictions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Your acknowledgement and agreement to fully and completely abide by the above mentioned disclaimer of warranty is contractually binding to you upon your transfer of currency (money order, cashier's check, or credit card) for purchase of your product.