

Samuel C. Curtis III

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SUMMARY

Customer focused information systems professional with a diverse background in business applications, ranging from EDI marketing applications to enterprise management systems. Strengths include a diverse technical skill portfolio, the ability to work with unique and common business applications, and a high degree of energy to succeed and deliver.

TECHNICAL SKILLS PORTFOLIO

Hardware:	HP3000, IBM 30xx (MVS/XA & VM/CMS), RS6000, VAX 11/780
Mainframe:	COBOL II, FOCUS, DB2, FTP, IBM Utilities, MVS/JCL, QMF, Rac-F, Report Writer, Roscoe, SAR, TSO / ISPF, VSAM
Software:	Abend-Aid, Beta92, CA-7/11, CC:Mail, Changeman, Endeavor, File Aid, Librarian, Panvalet, Rumba, Sort, Syncsort, Windows 98 / 2000 / XP
Data Base Management:	ADS/O, DB2/SQL, IDMS/R, Image & Query 3000, Oracle, SQL Loader
Client Server	AIX, BI Query, Documentum EDMS 98 / 4i, SQLPLUS, TPM, Unix
CASE Tools:	Excelsior, Information Engineering Workbench (IEW)

PROFESSIONAL EXPERIENCE

Whirlpool Corporation, Benton Harbor, Michigan
Systems Analyst

October 1991 – July 2002

- Supported and maintained Documentum EDMS 98 / 4i for Whirlpool Corporation. Worked closely with Project Leader in identifying and implementing infrastructure to upgrade Documentum EDMS 98 to 4i in order to improve cross-functional business processes that create and manage critical digital product information assets.
- Acted as primary liaison between Brand Management / Marketing systems and EDI group in various projects involving EDI applications with trade partners for Best Buy, Circuit City, Lowes, Sears and industry trade association, Association of Home Appliance Manufacturers (AHAM).
- Provided support to product recall projects and class action lawsuits by providing and creating ad-hoc reports on demand. Worked closely with management in gathering reporting requirements which was instrumental in saving the Corporation \$2 million over early estimates of the losses involved in the class action lawsuit.
- Supported Dealer Storefront database system and provided enhancements to infrastructure using AIX, BI/Query, COBOL II, FTP, Powerbuilder, SQL, and Oracle.
- Contributed to the development and support of the Marketing applications systems portfolio for over six years. Major development projects included conversion for Y2K, redesign of SAP interfaces, and Kitchen Aid forecasting system. Support efforts included root cause analysis and resolution, maintenance of business, SLA commitments, ad hoc reporting, and other major functionality enhancements.

General Electric Consulting Services, Cleveland, Ohio
Consultant

August 1989 – September 1991

- Consulted for a CASE development project team for The Timken Company, involving a Customer Order and Shipping system using Information Engineering Workbench (IEW), DB2/SQL, CICS and COBOL 2 / Workbench. Developed internal and external testing scripts, prototyping screen designs and conducted end-user interviews.
- Consulted with B.F. Goodrich Chemical Company in converting a Hazardous Material Reporting System to an on-line system using ADS/A, IDD, OLM, CULPRIT, and IDMS-ADS/O based on management interviews and state / federal regulatory requirements. System allowed users to perform on-line queries and batch reports against the Hazardous Materials database system.

Ford Motor Credit Company, Dearborn, Michigan
Programmer / Analyst

January 1986 – August 1989

- Participated in the development of the Dealer Electronic Funds Transfer System to collect financial transactions for all regional branch offices for Ford Motor Credit Company to facilitate financial transactions in a more cost effective process. Development included making modifications to the Company's Dealer Information System and developing interfaces using IDMS-ADS/O, COBOL, and FOCUS to meet EDI system requirements.
- Developed and implemented an interactive on-line data modeling system based on the Ford Motor Company corporate methodology, Extended Relational Analysis (ERA). Developed user manuals and provided end-user training sessions to all system users.
- Co-developed data administration naming standards and procedures. Developed and documented logical data models for present and future data base applications.
- Coordinated year-end reporting requirements for NAAFO Receivables Leasing Section to fulfill Company requirements in which responsibilities included identifying, completing and ensuring accuracy of year-end reports using FOCUS, MARKIV, and CROSSTABS.

EDUCATION

- B.S. Computer Technology, Purdue University, West Lafayette, Indiana
- B.S. Finance and Management, Indiana State University, Terre Haute, Indiana

CIVIC AND PROFESSIONAL AFFILIATIONS

- Junior Achievement, St. Joseph, Michigan: 2000 – Present; Teacher Assistant for Economics
- HOST Mentoring, Benton Harbor Elementary School Systems: 2001 – 2002
- Wabash Valley Trust Association Lafayette, Indiana : Summer 2003 , Web Site Development
- Whirlpool Toastmasters : 1998 – 2002 : Treasurer (1998-199), Sergeant of Arms (2000-2001)

TRAINING

Dreamweaver 4.0, FrontPage 2002, Java, SQL Programming, Office XP 2002