

CASEY WILLIAMS PMP

PROJECT MANAGER

Professional Experience

ACS Health Enterprise Medicaid Management Information System Project.... 2007 – Present

ACS, Atlanta, Georgia

Functional Manager – Health Enterprise Product Development

- Responsible for managing a team of 14 business analysts and user interface designers and documentation specialists
- Managed the creation of a functional HTML prototype of new Medicaid transaction processing system with a web-based frontend
- Managed creation of use cases and user interface requirements and design specifications to support offshore development effort
- Responsible for the customer sessions and design documents for the State of New Hampshire for all system self-service functionality for Medicaid Providers and Recipients
- Managed multiple priorities on an extremely challenging project
- Created prototypes to support multiple sales efforts and was responsible for demos to the CEO of ACS, the New Hampshire DHHS commissioner and senior management at the State of North Dakota DHS and Information Technology Department
- Supported requirements/design of the product for implementation in the States of New Hampshire, North Dakota and Alaska
- Conducted usability studies and defined the user interface standards for ACS web products
- Responsible for managing the creation of system online help and user manuals
- Project Manager role on a multi-departmental team responsible for creation of a live-system demo to support sales efforts

Project Manager, New Mexico FADS Development and Implementation 2006 – 2007

ACS, Atlanta, Georgia

Project Manager - State of New Mexico, Human Services Department – Enterprise FADS

- Responsible for managing the full life-cycle of the Enterprise FADS Internal Development Project, as well as the New Mexico FADS Development and Implementation Project using established Project Management Methodologies.
- Responsible for the allocation and coordination of project resources to meet the customer deliverables for the State of New Mexico per contract.
- Managed a combined development/implementation staff of 18 individuals with project responsibilities to New Mexico FADS and Enterprise FADS.
- Responsible for all procurement related to the projects, project plan and project notebook maintenance, EPM (Enterprise Project Management) administration, and project scorecard reporting
- Provided overall direction for establishing project requirements, priorities and deadlines.
- Managed project budget (over 1 million dollars).
- Planned and coordinated the re-architecture of the ACS Fraud and Abuse software from Powerbuilder based client server architecture to a Cognos Series 7 and JAVA J2EE Platform internet enabled browser-based solution in line with business unit strategy.

Project Manager/Solutions Architect, Healthcare Performance Measures 2004 – Present
ACS, Atlanta, Georgia

Project Manager/Solutions Architect State of Montana DHHS - HEDIS-Based Healthcare Performance Measures

- Responsible for maintaining the satisfaction of the customer with the Healthcare Performance Measures solution.
- Managed the implementation project through the entire lifecycle using the established ACS project management process - including initiating, planning, executing, closing and post-implementation.
- Provided overall direction for establishing project requirements, priorities and deadlines.
- Established roles and responsibilities within the Healthcare Performance Measures project team.
- Allocated and coordinated resources across the Healthcare Performance Measures implementation project.
- Managed project budget.
- Developed and monitored the project plan.
- Adjusted resources and priorities as necessary.
- Established and facilitated project team communication.
- Prepared and presented progress/scorecard reports for senior management.
- Leveraged DSS program repeatable processes utilizing established CMMI methodology.
- Coordinated the efforts of the team related to project deliverables.
- Designed technical solution.
- Designed/developed the front-end GUI application.

Developer, Fraud and Abuse Detection Products 2001 – 2004
ACS, Atlanta, Georgia

Senior Developer - OmniAlert

- Designed, developed and unit tested new releases and enhancements of the existing Powerbuilder 6.5, 7 and 9 applications, as well as the implementation and configuration of the software for new clients (implemented seven States – NC, FL, WY, MT, OR, MS, and GA) and ongoing support and maintenance to existing customer sites.
- Created detailed documentation of work and maintained the application database stored procedures (Oracle PL/SQL, Sybase Transact SQL and WATCOM SQL) and kornshell scripts (Windows and Sun Solaris platforms).

PL/SQL Developer – QueryPath Security and Scheduler Modules

Created Oracle PL/SQL reference cursor stored procedures/packages for application update and validation procedures to integrate with J2EE framework application.

Programmer/Analyst, Medicaid Products 1999 – 2001
ACS, Lansing, Michigan

Programmer/Analyst/Product Manager - CONNIE

- Gathered customer requirements, designed, developed and tested new software releases for call center software.
- Created online help and user documentation, trained end users.
- Implemented new software releases at customer sites (Colorado, Iowa, Montana, Washington and New York (as a subcontractor to CSC).

Programmer – OmniAlert

- Converted PL/SQL procedures to Transact SQL and WATCOM SQL to implement software support for the Sybase version of the SURS product.
- Resolved application issues.
- Developed and implemented transformation/load cycle for the State of Florida SURS data mart.

Application Programmer - DRAMS

- Created reusable Powerbuilder user objects and application windows for Drug Rebate Management system.
- Contributed to the development effort of a commercial version of the Medicaid drug rebate software.
- Investigated/resolved issues identified in software testing.

Application Programmer – Population Manager

- Participated in system testing and fixed application bugs in preparation for system acceptance by the State of North Carolina.

PC Support Technician Feb 1999 – June 1999

Dart Container Corporation, Mason, Michigan

PC Desktop Support

- Assisted in preparing Windows 95 and NT workstations for Y2K.
- Provided technical assistance to the user group with software and hardware problems.
- Built PC Workstations, ghosted machines, and applied troubleshooting skills to system performance problems.

SAP Implementation Consultant May 1998 – Aug 1998

Ciba Specialty Chemicals, Lansing, Michigan

SAP Implementation Consultant – Materials Management, Sales and Distribution and Asset Management

- Provided user support, conducted user training and assisted in the design of system changes for the Performance Polymers division's implementation of the SAP R/3 software Materials Management (MM) and Sales and Distribution (SD) modules.
- Developed user and system documentation.

Relevant Education, Training and Certifications

Project Management Professional Certification (PMP)

2006, Project Management Institute

Bachelor of Science in Business Administration, Major: Management Information Systems

1998, Central Michigan University, Mt. Pleasant, Michigan

Project Management Bootcamp

January 2006 – ACS, Inc GHS Development Center

Cognos Metadata Modeling

September 2005 - Cognos Education

Cognos ReportNet Fast Track

May 2005 - Cognos Education

Introduction to Project Management

August 2005 – ACS, Inc SHS Development Center

Advanced Medicaid Claims Processing Class

June 2003 – ACS, Inc.

MMIS Concepts Class

June 2003 – ACS, Inc.

QA Center Enterprise Training

May 2003 – Compuware Corporation

Classes: Test Automation Using QA Run, Test Management Using QA Director.

Performance Tuning and Analysis with DevPartner JAVA Edition

May 2003 – Compuware Corporation

Fast Track to Powerbuilder 7.0

October 2001 – Sybase Education Services

Client/Server Application Development in Powerbuilder 6.5

May 2000 – Lansing Community College

Mainframe Immersion Certification

1999 – Themis, Inc.

Classes: MVS/JCL, TSO/ISPF, MVS Utilities, Introduction to COBOL Programming, VSAM Programming & Optimization, DB2 SQL & Application Programming, CICS Command Level Programming.

2005 – present, member of Project Management Institute

1996 – present, member of Association of Information Technology Professionals

Client References

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