HA API Specification

General

The four methods in the IDL (Interface Definition Language) code belong to a COM object defined by an unknown class name or interface. The specification is incomplete as the information provided by the given code is not sufficient.

Interfaces

1 Unknown

This Unknown interface allows ...

The following COM Method declarations are in this interface.

- 1.1 IsCallActive
- 1.2 PlayFile
- 1.3 Recognize
- 1.4 GetSlotVal

COM Methods

1.1 Unknown::IsCallActive method

Description

This method will check the channel direction and will return the channel activity status.

C/C++ syntax

Parameters

HA_DIRECTION eDirection
HA CHANNEL STATUS* peCallIsActive

C/C++ return value

ACTIVE This value is returned if the method call is

successful

INACTIVE This value is returned if the method call fails SHUTDOWN This value is returned if the method call is

aborted

1.2 Unknown::PlayFile method

Description

This method plays the default message on an active incoming channel. This also checks for the pre- and post-message silence in the incoming channel.

C/C++ syntax

```
STDMETHOD (PlayFile)(
BSTR bstrFullName,
```

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```
long lPreSilence,
long lPostSilence,
HA_PROMPT_FLAGS eFlags);
```

Parameters

BSTR bstrFullName long lPreSilence long lPostSilence HA_PROMPT_FLAGS eFlags

Remarks

The pre- and post-silence of the incoming channel can be defined by the programmer.

C/C++ return value

None

1.3 Unknown::Recognize method

Description

This method tries to recognize the speech given as input in the incoming channel. The method checks for the user inactivity by prolonged silence. If the channel status remains active, the method flags the speech and checks the confidence level based on the GrammarNames (built-in dictionary). The method accordingly flags the recognition status and returns the same.

C/C++ syntax

```
STDMETHOD (Recognize)(
    long lTimeout,
    HA_GETSTR_FLAGS eFlags,
    VARIANT* pvarGrammarNames,
    HA_GETSTR_STATUS* peStatus);
```

Parameters

long lTimeout HA_GETSTR_FLAGS eFlags

VARIANT* pvarGrammarNames

HA_GETSTR_STATUS* peStatus

Remarks

This method is based on IVR (Interactive Voice Recognition)

C/C++ return value

TIMEOUT This value is returned on no speech activity for

the predefined period

OK This value is returned if there is speech activity

and it is recognized

DTMF This value is returned to convert the incoming

channel into DTMF (Dial Tone Multi

Frequency) mode for user menu interaction

NO CONFIDENCE This value is returned if the speech recognition

fails and does not match GrammarNames

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1.4 Unknown::GetSlotVal method

Description

This method identifies the slot value and assigns confidence level to it based on speech recognition. A level 0 is considered 100% confident.

C/C++ syntax

```
STDMETHOD (GetSlotVal)(

BSTR bstrSlotName,

long lPosition,

long* plSlotConfidence,

BSTR* pbstrSlotValue);
```

Parameters

BSTR bstrSlotName long lPosition

long* plSlotConfidence BSTR* pbstrSlotValue

C/C++ return value

PERCENTAGE This returns a percentage value of the speech

recognition confidence level

REAL_VALUE This returns the actual word of the speech from

the GrammarNames